

Welcome to The Lomond



Camper Reg:
MK22 VVC

Welcome Onboard The Lomond

Thank you for choosing us for your awesome adventure! We can't wait to hear the story of your adventure.

This handbook has been designed to guide you through all the features of The Lomond. It should act as your ultimate guide on your journey with us, ensuring you make the most of your luxury sustainable adventure.

Important Contacts

Our Team: +44 7471 082697
Breakdown: +44 1603 16366
Emergency Services: 999

We hope you have an incredible adventure. If you have any questions or issues please contact us.

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Measurements & Key Information

Please take care when entering car parts as most have a height restriction.

Vehicle Specifications

Model: Peugeot e-Expert	Transmission: Auto
Length: 5.4 meters	Weight: 2.6 tons
Height: 2.0 meters	Width: 2.3 meters
Number Plate: MK22 VVC	
Battery: 75kWh	AC Charge: 11kW AC
Range: 150 - 200 miles	DC Charge: 100kW DC

Habitation Specifications

Lower Bed	Poptop Bed
Length: 190 cm	Length: 188 cm
Width: 87 cm	Width: 110 cm
Sleeps: 1 Adult/ 2 Child	Sleeps: 2 Adult/ 2 Child

Travel Seats

Total Seats: 4
ISOFIX: 2 (rear)

WiFi Information

Name: EVCamperCompany
 Adventuer
Password: StartAdventure!



Pro Tip: The rear tailgate makes the perfect covered seating area to take in the scenery.



Driving the Camper

Welcome to the cockpit of The Lomond!
Let's get you comfy.

Steering Wheel & Mirrors

Steering Wheel

On the lower left of the steering column, there's a lever. Pull it towards you to adjust the wheel for reach and rake. Once you're happy with the position, push the lever back.

Side Mirrors

On your right, on the door panel, you'll find the controls. Push the toggle towards the mirror you want to adjust, then use the lever to get it just right. To fold the mirrors, pull the toggle towards the rear.

Seats

Height

Use the lever on the door side of the seat. Pump up to rise, pump down to lower.

Reach

Find the bar between your legs, pull it up, and slide the seat forward or back. Release the bar to lock in place.

Tilt

Twist the dial on the door side of the seat forward or back.

Lumbar Support

Adjust the dial on the inside side of the seat for a firmer or softer back support.

Driver Cluster

Speedometer

Displays MPH (larger numbers) and KPH (smaller numbers). Remember, the UK uses MPH!

Auxiliary Power Consumption

Shows power usage for climate control and USB ports.

Battery Percentage

Displays your current battery level. Aim to stay above 20%. A fuel light will illuminate orange at 10%, and below that, you enter turtle mode – reduced power to save battery, find a safe place to stop.

Traction Power Consumption

Indicates whether you're drawing power or regenerating it back into the traction battery.

Digital Driver Screen

Can display a digital speedometer, navigation info, road signs, and speed camera alerts. Adjust it using the dial on the left of the steering wheel.



Pro Tip: A light right foot will give you the best range.



Know the Controls

Starting

Press the brake with your right foot. Insert the key and turn it clockwise until you see the green **READY** light, red battery symbol turn again.

Green **READY** you're good to go!

Stopping

Press the P and engage the handbrake (pull up on the handbrake switch), turn the key anticlockwise, and remove it from the ignition.

Gear Selector

Gear selector is located on the lower centre of the dash, a silver toggle lever.

Drive

With your foot on the brake, pull the silver toggle in the centre of the dash fully down to engage drive.

Reverse

Push the toggle fully forward to engage reverse. The infotainment will show the reversing camera.

Neutral

Push or pull the toggle slightly to engage neutral.

Park

Press the P button on the gear selector and pull the handbrake switch up to engage the handbrake.

Cruise Control

Control Stalk

Located on the lower left of the steering column. Twist the dial up or down to select your mode (Speed Limiter or Cruise).

Setting Speed

Use the up and down buttons to set your desired speed. To disengage, simply press the brake pedal or the end of the stalk.

Slowing Down

The cruise control is non-adaptive. It will not slow you down for other vehicles, you must use the brake pedal.

Dashcam

The Lomond has a forward and rear dashcam fitted. It is only reviewed in case of an accident. When you start the camper it will greet you.

Do Not Tamper

Tampering with the dashcam invalidates your insurance.

Audio Recording

Tap the left side of the dashcam to enable or disable audio recording. Footage is only reviewed in case of an accident.



Pro Tip: The Speed Limiter is perfect for country roads.



Infotainment System

Stay entertained and on course with The Lomond's connected infotainment system.

Built-in SatNav

Route planning, live traffic information and speed camera warning.

Apple CarPlay & Android Auto

Connect via the USB socket on the dash. Use apps like Octopus Electrovers for navigation and charging stop planning.

Language

Press the gear icon on the top right to select your preferred language.

Safety Systems

Features

Forward Collision Warning, Lane Departure Warning, Speed Sign Recognition, and Safety Camera Notification.

Settings

Access and review these features on the central infotainment screen under vehicle settings.

Camping Mode

Lets get you set up on your pitch and ready your base camp.

Levelling the Camper

In the rear of the camper, you'll find yellow levelling chocks. Once you're parked on your pitch, place these under the wheels to level the camper if the ground is uneven.

Connecting to Hookup

Most campsites provide electrical hookups (shore power) ranging from 10 to 16 amps. You'll find the blue hookup cable in the rear of the camper. Ensure the camper is in its final position before connecting to the hookup, as you cannot move the camper once connected.

Steps to Connect

1. Locate the hookup port on the rear passenger side under a black cover.
2. Plug the blue cable into the camper first.
3. Visually inspect the hookup post for damage. If all clear, connect the cable firmly and ensure it's fully unwound.
4. Check the rear electrical compartment; a red power switch will illuminate to confirm connection.
5. Mains power is now connetced & available to be used.



Pro Tip: If the hookup post is damaged dont use it, contact the campsite team for assistance.



Charging on Hookup

Trickle Charging

While connected to a campsite's electrical hookup, you can trickle charge the traction battery. A full charge can take around 3 days depending on usage. Always check with the campsite if they allow EV charging through their hookups.

Steps to Charge

1. The camper's hookup port is on the rear passenger side.
2. Under the front bonnet, you'll find the type two charger. Adjust the charging speed using the current button on the control panel, with a recommended max of 10 amps.
3. Plug the charger into the camper's charging port and close the bonnet firmly.

Disconnecting

1. Remove the hookup power first to stop charging.
2. Ensure the camper is unlocked, then unplug the charger and store it back under the bonnet.

Good to Know

If the campsites electrical supply is low rated you can reduce the charge. Under the bonnet on the charge controller press "current". We recommend to try on 10amps first and then reduce if the RCD trips.

Once the traction battery is at 100% SOC the internal climate control will no longer work.

Using Onboard Heating & Cooling

Stay comfortable no matter the weather, rain, hail or shine!

Setup

1. Connect to the hookup post and connect the trickle charger from under the front bonnet to the camper..
2. Place the key in the ignition, press the brake, and turn the key clockwise until you see “Plug connected cannot start” on the dashboard.
3. You now have full use of the onbaord climate control.

Climate Control

Use the lower dash controls for heating and cooling. Once the traction battery hits 100%, the climate system will stop, so it's best to start with about 80% charge. For extra warmth, use the oil-filled radiator and fan heater located in the wardrobe.

Troubleshooting

If you see a red battery symbol, restart by turning the key and pressing the brake pedal. If this fails, refer to the troubleshooting section.

Using the Blinds

Blinds are prvided for all windows. All rear windows have thermal black out blinds fitted on runners. The cab windows have thermal covers under the rear bench seat. They simply stick onto the inside of the widnow (silver side facing out).





Using the Poptop

Elevate your camping experience with our pop-top & expand your living space!

Opening the Poptop

1. Loosen the secure straps at the rear.
2. With the rear and side doors open, push up on the roof from the rear firmly.
3. The gas struts will take over half way up, the pop-top is now open.

Closing the Poptop

Ensure the secure strap's metal clips are at the bottom. Pull the straps down while checking the fabric is clear of the scissor mechanism. If the fabric is clear, pull the pop-top down; the gas struts will assist in closing.

Poptop Bed

To move the pop-top bed away when the pop-top is up, push firmly up from the middle of the bed frame. The gas struts on the bed will assist at the half way mark.

To close pull the bed frame downwards from the rear. Mind your fingers between the frame & the camper.

You can store sleeping bags and pillows on the bed during the day when the pop-top is up. Don't store anything on the bed when the pop-top is down.

Rear Bench Seat

Comfort for passengers and flexibility for your space!

Adjusting

The seat is on a rail system. Pull up on the bar between your legs to move it forward or back, and push the bar down to lock it in place.

Converting to a Bed

1. Swivel the forward passenger seat for extra space.
2. Pull the black tab on the lower seat cushion to release and fold it out.
3. Pull the red handle on the lower left of the backrest to fold it down.
4. Adjust the rear seat panel to your desired position: fully flat, half up, or fully up.

The Captain Seats

How to Swivel

1. Ensure the seats are at their highest position.
2. Pull the red lever on the inside towards the rear to unlock.
3. Swivel the seat and use the reach bar move it forward and back as needed to clear obstacles.
4. Lower the seat once fully swivelled.

Remember to return seats to their forward-facing, locked position before travelling!



Pro Tip: The captain seats provide extra leg room for the rear bench bed when swivelled.



The Composting Toilet

Eco-friendly and easy to use!

Using

All explorers must sit to use the toilet as its based on the seperation of solids and liquids to eliminate odors. There is a fan that vents to the outside and is controlled through the Moodpad. A red light on the top of the toilet indicates the liquid collector is full or not seated correctly. Don't use of the red light is on!

Emptying

1. Tie the solids container bags and dispose of them in a general waste bin.
2. Empty the liquid container into a public toilet. Rinse with water if desired.

The toilet is desgined to not need the use of chemcicals like a tradtional campervan toilet.

The Rear Storage Space

The rear floor area can be used for storage. This space can be increased or reduced by moving the seat on its runners. All furniture are desgined to be weight barring and thus can be used to store things on or to access the poptop.

The Kitchen Unit

Cook up a storm in your compact yet fully-equipped kitchen!

Kitchen Drawers

On the front of the unit are three storage drawers containing all kitchen equipment. Most importantly, you'll find Yorkshire teabags and Americano coffee bags!

Utensil Holder

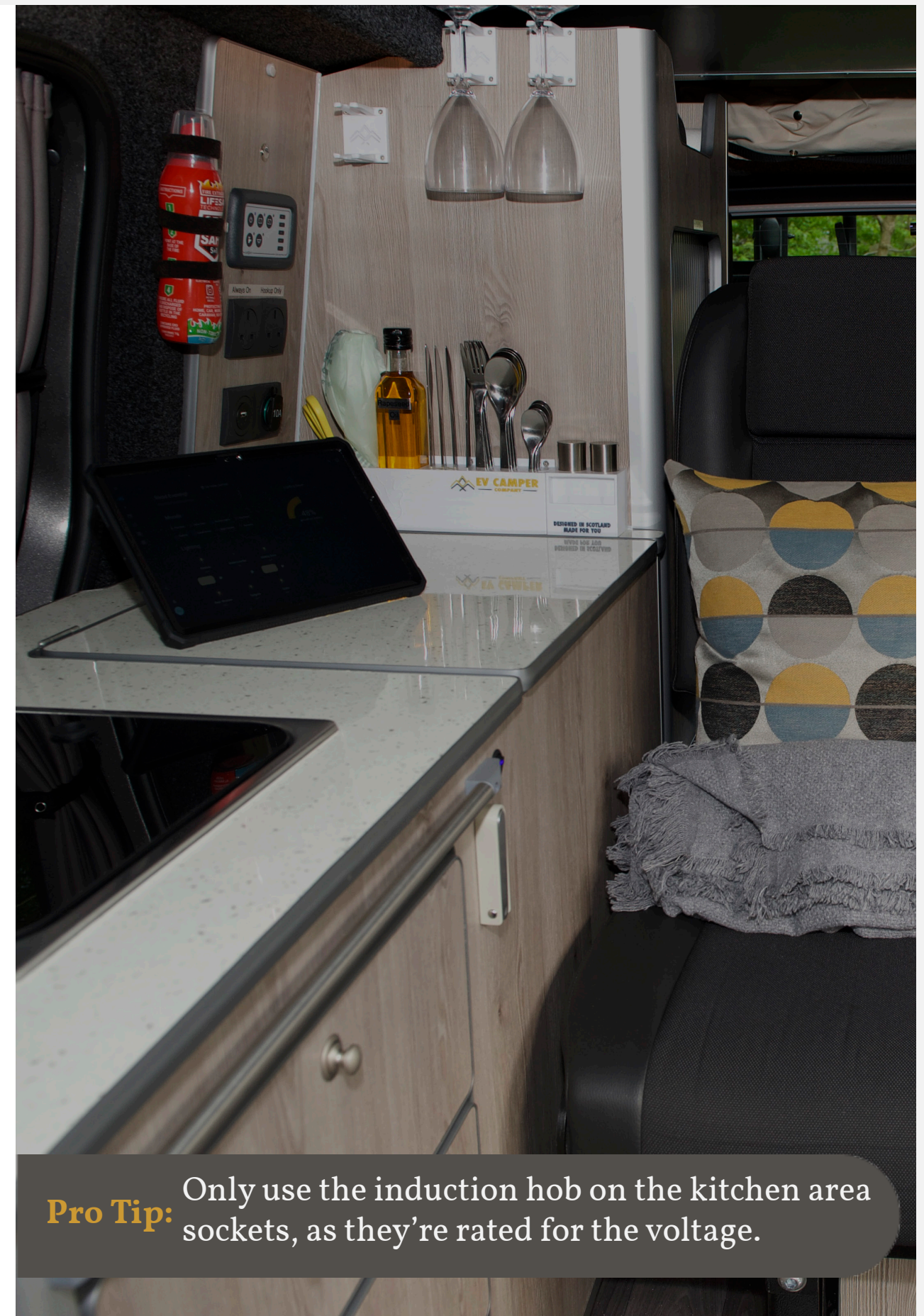
The utensil holder contains all cutlery along with salt & pepper shakers and locally sourced rapeseed cooking oil. Just above you will find two wine glasses.

Top Loading Fridge

The fridge is highly efficient and great for keeping your perishables at a stable temperature. On the inside left, you'll find the thermostat to set your desired temp.

Sink

We have a single cold water sink connected to your fresh water tank. Inside the sink, you'll find a cold water tap, a sponge, and a plug for the drain hole. Behind the sink, there's eco-friendly washing up liquid and Scottish Fine Soap Company hand wash. Please avoid letting food debris go down the drain hole – a quick wipe of the plate before washing goes a long way.



Pro Tip: Only use the induction hob on the kitchen area sockets, as they're rated for the voltage.



Using the Table

Dine in style with our easily stowable table!

Setup

1. The table folds neatly away and can be stored under the rear bench seat.
2. To unfold, push the leg in the direction of the arrow, then pull up to lock in place.
3. Attach the table to the bar on the kitchen unit, ensuring the plastic secure tabs are open, then lock in place.

Stowing

To lower the table, unlock the tabs and push the leg in the opposite direction to collapse.

Cooking in the Camper

Create culinary delights with our induction hob and compact kitchen tools!

Induction Hob

Located under the rear bench seat, use in the designated sockets on the Master Control Panel.

Pots & Pans

We provide space-saving pots and pans with an interchangeable handle for easy cooking.

Chopping

In the top drawer you will find two chopping boards. Please use them to avoid damage to our worktops.

Water, Water, Water

Handling the fresh and waste water on your adventure.

Filling Up with Fresh Water

Only fill up from potable water sources and take only what you need.

How To

1. Locate the fresh water tank in the rear driver-side sliding door.
2. Turn off the water pump on the Master Control Panel.
3. Unscrew the tank cap, remove the water pump, and fill with potable water. If you need to remove the tank loosen the black security strap.
4. Ensure tank is secured by the security strap. Place water pump inside, screw cap on snugly.
5. Turn water pump on from the Master Control Panel. The pump will prime this is normal.

Dealing with Waste Water

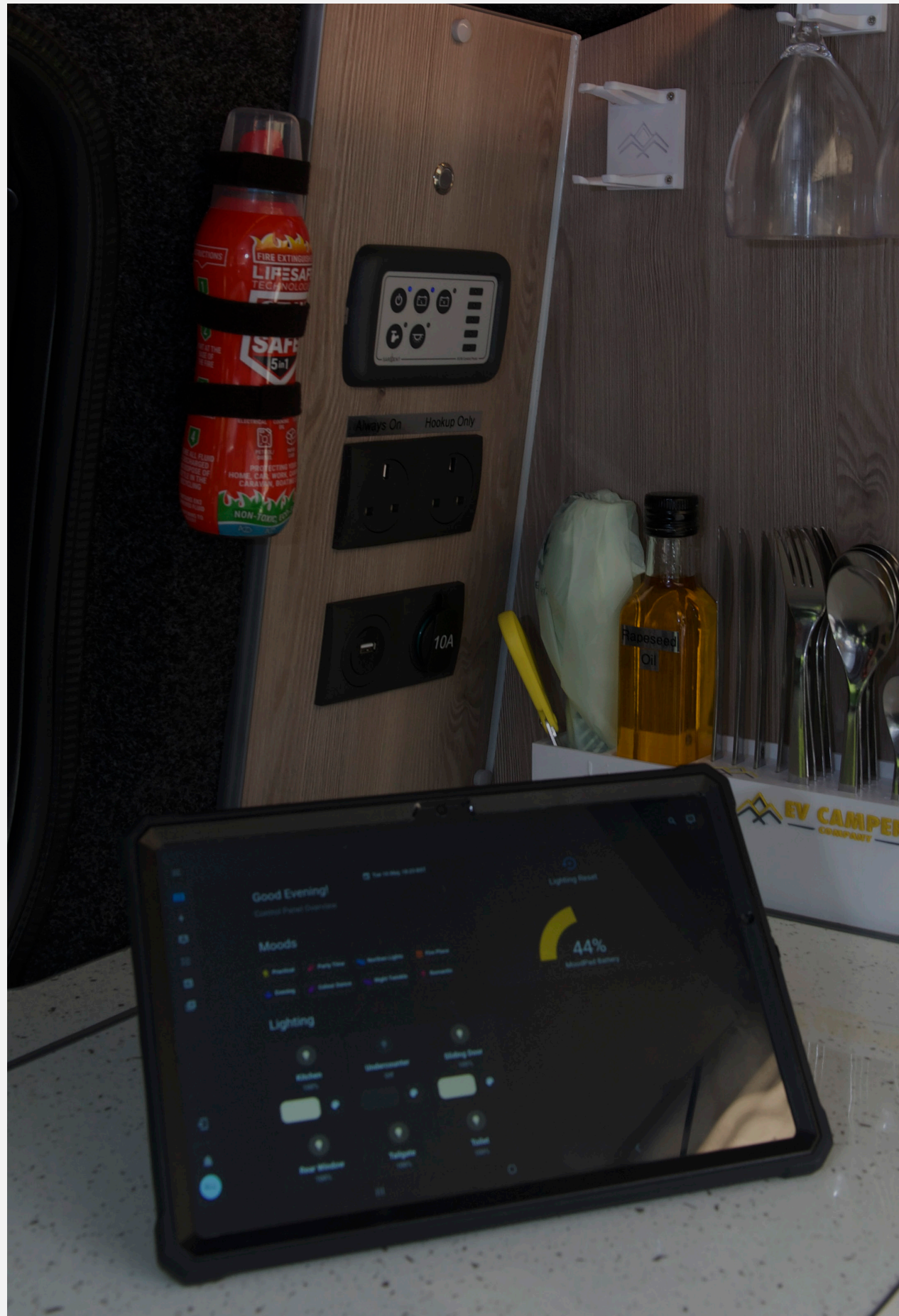
When dealing with waste water its important to think of the enviroment and the communitis around you. Always dispose of waste in an apporved location.

How To

1. Remove the waste water container from the rear & place under the sink outlet on the drivers side.
2. Once full or before moving on empty the container into a campsite waste trap or public toilet & rinse.
3. Secure the waste container back in its storage.



Pro Tip: Scottish tap water is potable & safe to drink. Fill up from the tap instead of buying plastic.



The Rear Wardrobe

Convenient storage for your adventure gear!

Storage space for sleeping bags, pillows etc. You will find the kettle and a small oil filled radiator should you need it for the rear.

Avoid storing liquids in the wardrobe due to the leisure batteries below.

The Moodpad

Your all-in-one control centre!

Quick Action

Toggle all lights and check the approximate range.

Moods

Set the lighting to match your vibe, from Fiesta party to Northern Lights Aurora.

Master Switches

Control the toilet fan, water pump, fridge, and USB reading lights.

Vehicle Status

Check battery percentage, last location, and more.

Also, access apps for charging networks, our website, entertainment options, and much more.

Master Control Panel

Controls

All control that can be controled through the Moodpad can also be controlled through a physicall button.

Silver Push Buttons

These buttons toggle the lights with a double press. You can find them in the kitchen area and at each entry point into the camper.

Master Power Button

This button toggles all power to the habitation area. If you need a rest press this, wait 30 seconds and press again.

L Battery Button

This button shows the state of the leisure battery on the power meter. The leusire battery is charged when driving, via solar and when on hookup.

V Battery Button

This button shows the campers 12V starter battery and is not the traction battery.

Tap Icon Button

This button is the master switch for the water pump.

Power Options

You have 2 220v mains sockets, a USB A port and a 10amp vehicle socket.



Pro Tip: Use the Moodpad to set you lighting colour.

Inventory List

This is a list of the stanard equipement provided in the camper and where to find it.

Driving Equipment

Item	Location	Quantity
Octopus RFID Card	Driver sunvisor	I
CPS RFID Card	Driver sunvisor	I
Umbrella	FWD doors	2
Breakdown Kit	Behind Toilet	I

Kitchen Equipment

Item	Location	Quantity
Torch	Wall Storage	I
Wine Glass	Wall Storage	2
Fire Extinguisher	Wall Storage	I
Scissors	Utensil Holder	I
Wine Bottle Opener	Utensil Holder	I
Tin Opener	Utensil Holder	I
Rapeseed Oil	Utensil Holder	I
Cutlery Fork	Utensil Holder	4
Cutlery Knife	Utensil Holder	4

Cutlery Teaspoon	Utensil Holder	4
Cutlery Spoon	Utensil Holder	4
Salt Shaker	Utensil Holder	I
Pepper Shaker	Utensil Holder	I
Thermal Tumbler	Top Drawer	4
Wee Tea Bags	Top Drawer	-
Wee Coffee Bags	Top Drawer	-
White Sugar	Top Drawer	I
Large Chopping Board	Top Drawer	I
Small Chopping Board	Top Drawer	I
Strainer	Top Drawer	I
Small Plate	Middle Drawer	4
Dinner Plate	Middle Drawer	4
Bowl	Middle Drawer	4
20cm Frying Pan	Lower Drawer	I
20cm Pot with Lid	Lower Drawer	I
18cm Pot with Lid	Lower Drawer	I
Detachable Grip	Lower Drawer	I
Large Knife	Lower Drawer	I
Bread Knife	Lower Drawer	I
Wooden Spoon	Lower Drawer	I
Wooden Spatula	Lower Drawer	I

Induction Hob	Under Rear Bench	I	Gloves	Top of Wardrobe	I
Kitchen Table	Under Rear Bench	I	Oil Filled Raditor	Inside Wardrobe	I
Folding Bin	Behind Driver	I	Camping Chair	Rear Floor	*4
First Aid Kit	Driver Seat Drawer	I	Leveling Chocks	Rear Floor	2
Tea Towel	Driver Rear Door	I	Hookup Cable	Rear Floor	2
Hand Towel	Driver Rear Door	I	Type 2 Charging	Driver Rear Door	I
Kettle	Inside Wardrobe	I	Waster Water Storage	Beside Toilet	I
			Moodpad	Above Toilet	I
			USB C Cable	Above Toilet	I

Camping Equipment

Item	Location	*upto Quantity
Sleeping Bags	Rear Shelf	*4
Pillows	Rear Shelf	*4
Bath Towels	Rear Shelf	*4
Blanket	Rear Shelf	2
Cushions	Rear Bench Seat	2
Forward Blinds	Under Rear Bench	3
Single Heated Blanket	Top of Wardrobe	I
Toilet Roll	Top of Wardrobe	I
Kitchen Roll	Top of Wardrobe	I
Cleaning Wipes	Top of Wardrobe	I

Optional Equipment

Item	Location	Quantity
Bike Rack	Rear Tail Gate	I
Blow Up Awning	Rear Floor	I
Pump for Awning	Inside Awning Bag	I
Rubber Mallet	Inside Awning Bag	I
Awning Pegs	Inside Awning Bag	30
External Cooler	Rear Floor	I



Electric Navigation

Navigating with The Lomond is a breeze, thanks its connected services!

Connected Sat Nav

The camper has an onboard connected Sat Nav that can be used by pressing the Sat Nav button on the infotainment system. The Sat Nav will inform you of speed restrictions, traffic, and speed trap areas in the UK.

Apple CarPlay & Android Auto

Stay connected and navigate seamlessly using Apple CarPlay or Android Auto. Connect your device via the USB A port on the dash and follow your devices onscreen instructions.

Recommended Apps

We recommend installing the following apps on your smartphone to enhance your navigation experience:



Using Octopus Electrovse

The app is easy to use and navigate. Once installed on your device, follow these steps:

1. Create a Free Account & Sign In:

Open the app and create an account, then sign in.

2. Access the Map:

Click “Map” on the lower navigation bar.

3. Navigate to EV Management:

On the right-hand side, click the navigation symbol.

4. Manage Your EVs:

Click “Manage your EVs” to add the camper.

5. Add the Camper Manually:

Click the plus symbol to enter manually.

- Select “Peugeot”
- Select “e-Traveller”
- Select “Long 50 kWh”
- Click “Add Vehicle”

6. Plan Your Route:

Click “Route Planner” and select the vehicle you just created.

7. Enter Locations:

Enter your departure and destination locations.

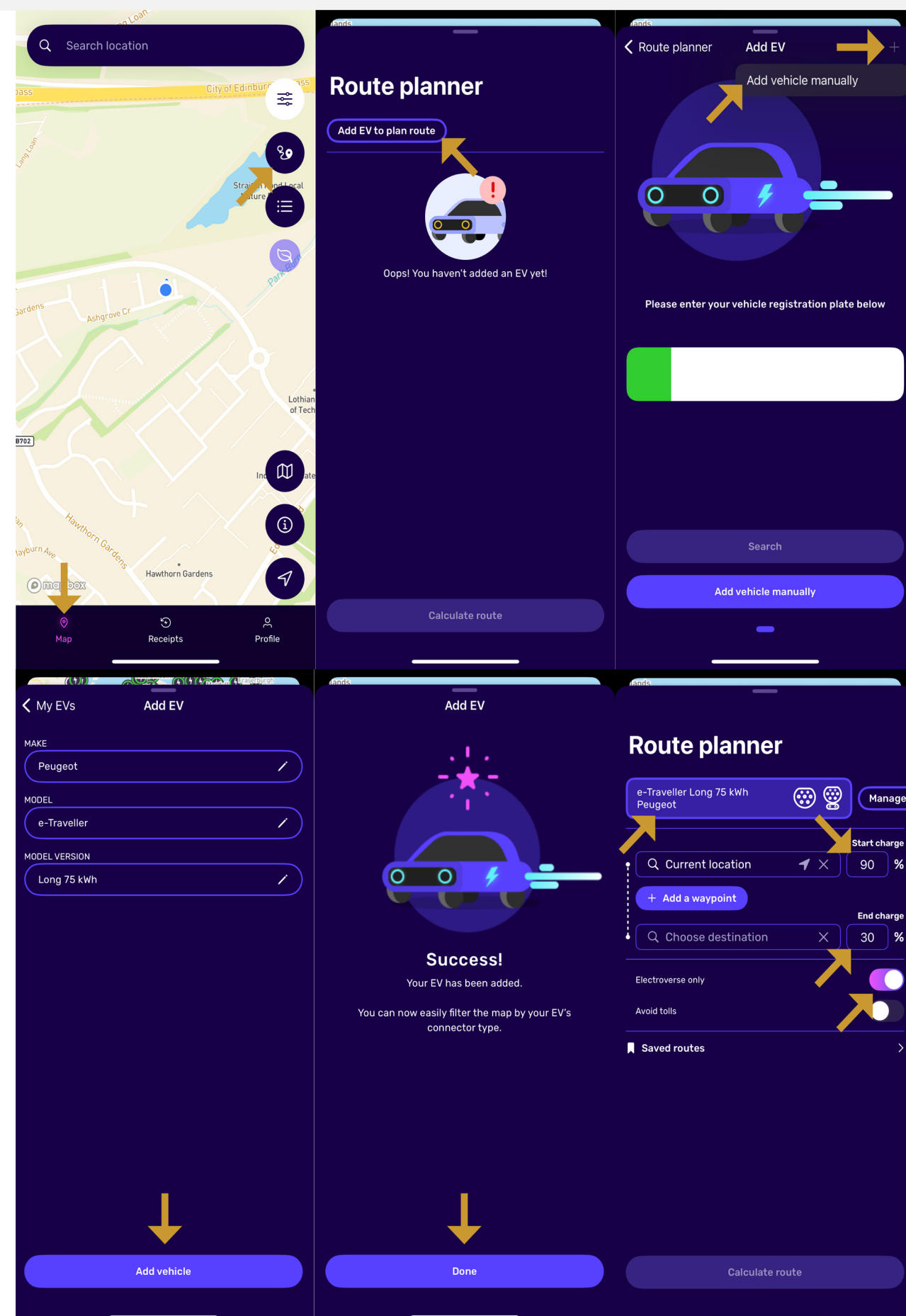
8. Customize Charging Percentages:

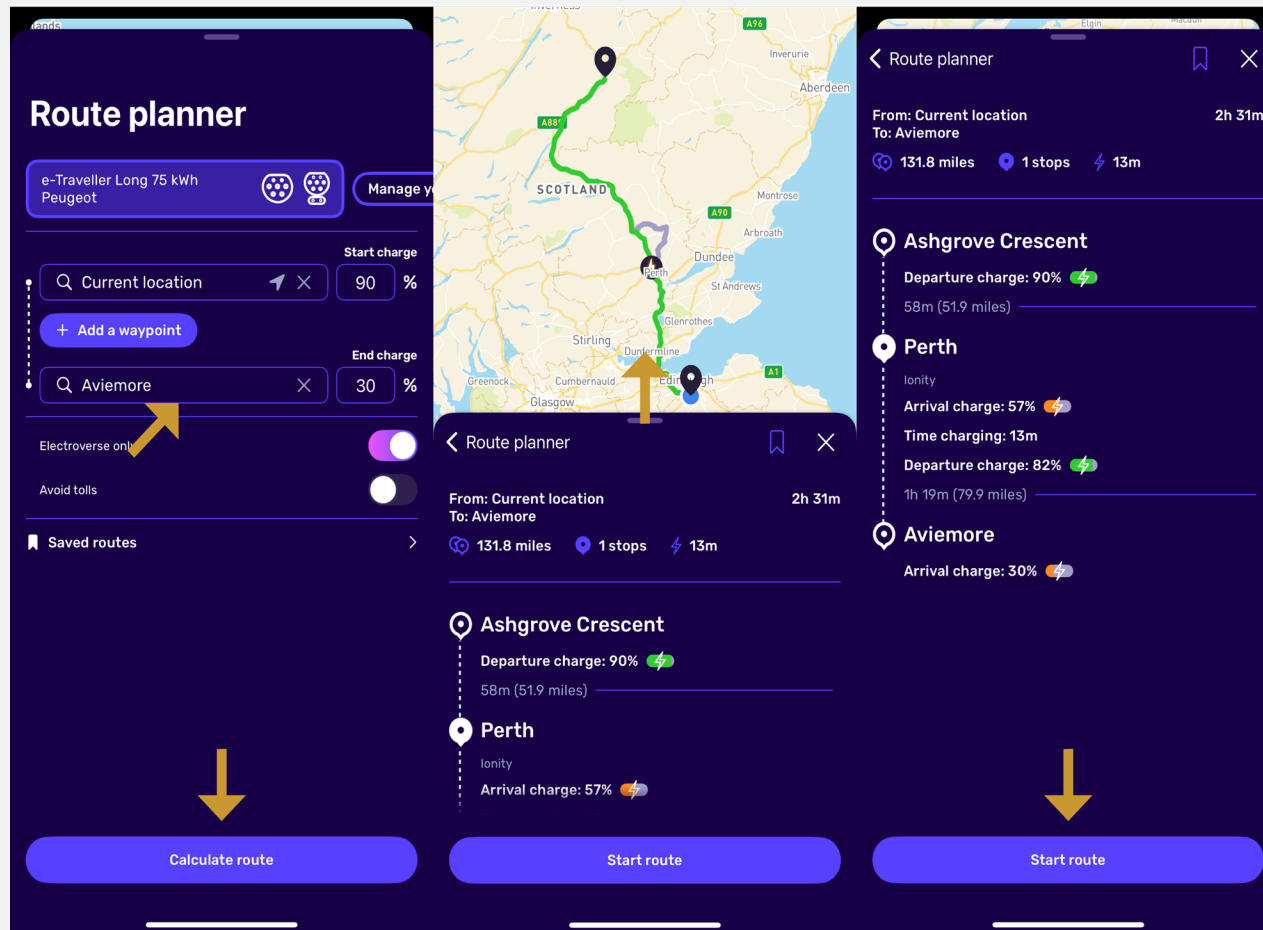
Customize your start and end percentages.

(We recommend an end of no less than 30%)

9. Filter Charging Points:

Toggle “Electroverse only” for charge points that accept our RFID card.





10. Calculate Route:

Click “Calculate route” and the app will work out the best route with charging stops.

11. View Route Summary:

A summary of your route and stops will be shown, indicating the battery percentage you are estimated to arrive with and what you need to charge to.

12. Start Navigation:

Click “Start route” to open navigation in your preferred map provider.

If you need any assistance with setting up or using the app please reach out and we can help.

The Camping & Caravanning Club

We are proud partners of The Camping & Caravanning Club's motorhome hire scheme.

Membership Benefits

As a hirer of our camper, you can enjoy up to 30% off the standard fees at participating Club Sites. This partnership allows you to explore more while saving money on your stays.

Inside your camper, you will find a Motorhome Hire Guide detailing all participating Club Sites. Pre booking via phone or simply show the keyring on camper keys to get your discount.

Why use the club?

Simply they have the best facilities across the UK. Our team regularly visit the sites clubs across the UK and are pleased to report the high standards found on their sites.

Best of the club has sustainability at their heart. They allow charging of the camper on an electric pitch for no extra fee as the power is taken through the campers electrics.

Support

They're called "The Freindly Club" for a reason. From onsite to their call centre their teams are always friendly and there to offer you support.



Troubleshooting

Even with the best planning, sometimes things don't go as expected. Here's a handy guide to help you troubleshoot common issues with the camper.

Driving Issues

Camper Won't Go into Ready Mode

If the camper won't go into ready mode, make sure you have your foot fully compressed on the brake pedal and the key inserted into the ignition. Turn the key clockwise while keeping the brake pedal fully compressed. If the camper still does not go into ready mode, please call our breakdown assistance.

Unable to Unlock with Remote

If the remote central locking does not unlock the camper, the auxiliary 12V battery might have died. Try connecting a charger to the camper and wait for five minutes. If there is still no power, please call our breakdown assistance.

Alarm Sounding When Camping

If the alarm sounds while you are camping, avoid using the remote key to lock the camper when inside. Instead, use the padlock-only symbol on the lower dash. If you are on hook-up and the charger is connected, place the key in the ignition and turn it. When leaving the camper with the pop-top up, press the lock button on the remote only once. Pressing it twice activates the motion sensor, which can be triggered by strong winds.

Parking Brake Stuck

If the parking brake is stuck, try gently rocking the camper back and forth to release it. If this does not work, ensure the camper is on a level surface and try again. If the problem persists, call our breakdown assistance.

Strange Noise When Driving

If you hear a strange noise while driving, safely pull over and inspect the camper for any visible issues. Check under the camper and around the wheels. If you cannot identify the problem, contact our breakdown assistance.

Dashboard Warning Lights

If a warning light appears on the dashboard, refer to the camper's manual for guidance on what the light indicates. If the warning light suggests a serious issue, stop driving and call our breakdown assistance.

Charging Issues

The Charging Cable is Locked in the Camper

If the charging cable is locked in the camper, first try stopping the charge at the charge point. Show the card you used to start the charge or press the stop button. If this fails, try closing all doors on the camper and locking it with the remote. Wait 30 seconds, then unlock it; you should hear the charge port unlock. If this does not work, check the charge point for a contact number as they might be able to remotely release the cable.

The Onboard Charger Keeps Tripping

If the onboard charger keeps tripping, it means you are using too much power for the hookup. Remove the charger from the charging port. In the rear left-hand electrical cupboard, lift the grey panel and reset the tripped RCD. Under the bonnet, you will see a control panel with a current button. Press the button until the rating is below 8 amps. Plug the charger back into the charging port. If this happens again, repeat with a lower amp setting. If it still keeps happening, do not use the charger and contact us.

I Have Run Out of Charge

Don't panic, it happens. Make sure you are in a safe location, put the hazard lights on, and move all passengers to a safe location. Contact breakdown assistance and provide them with your location and the camper's registration number. Once they have disconnected, give us a call and we will provide support.

Charging Speed is Slow

The camper can charge at a maximum speed of 100kW on a DC rapid charger and 11kW on an AC type 2 charger. These speeds are the maximum, not the standard. The battery on the camper can only accept higher speeds when its SOC (State of Charge) and temperature are optimal. When the SOC is lower or higher, the speed will reduce. Additionally, the charge point you are using might be restricted due to the current demands on the grid and thus less power may be available.

Charger Not Recognizing RFID Card

If the charger does not recognize the RFID card, try holding the card closer to the reader or repositioning it. Ensure the card is not damaged and retry. If using the Octopus card on a ChargePlace Scotland charge point trying using the ChargePlace Scotland card instead. If it still does not work, contact the charging station provider for assistance.

Charger Error Message

If you receive an error message on the charger, refer to the instructions on the charging station or contact the provider for further guidance. If the issue persists, contact us for support.

Camping Issues

The Lights Are Dancing/Strobing/Being Strange

If the lights are behaving oddly, open the Moodpad and click the light reset button to restore the standard light profile. If this doesn't resolve the issue, go to the master control panel in the kitchen area and press the power button. Wait 30 seconds and press it again to fully reset the system, which may take up to two minutes to reboot. If the problem persists, please give us a call.

The Fridge Won't Turn On

Ensure the master switch on the front of the fridge is on. The lower part of the button should be pressed down; a blue light will indicate it's on (peel back the tape to see the light). Check the Moodpad to ensure the fridge icon is yellow. Finally, make sure the thermostat inside the fridge is set low enough. The fridge won't turn on if the set temperature is higher than the external temperature to save power. Turn the dial clockwise to increase the temperature and anti-clockwise to lower it. If this does not fix the issue, please give us a call.

None of the Sockets Are Working

If none of the sockets are working, check the RCD panel in the rear left electrical cupboard. Lift the grey flap and reset any tripped RCDs. If you're on hook-up, also check that the hook-up post hasn't tripped.

Water Pump Not Working

If the water pump is not working, ensure it is turned on

at the Master Control Panel. Check that the fresh water tank is full and that there are no blockages in the pump or hoses. Check the moodpad that the water pump icon is yellow. If the problem persists, please contact us.

Blinds Not Closing Properly

If the blinds are not closing properly, check that they are aligned correctly on their runners. Ensure there are no obstructions and that the suction covers are securely attached to the windows.

Heating System Not Working

If the heating system is not working, ensure the camper is connected to the hookup, the charger is engaged, key is in ignition and you have truned it with the brake pedel compressed. Verify that the climate control settings are correct and that the battery percentage is sufficient. If you still experience issues, use the provided oil-filled radiator and contact us for further assistance.

If you encounter any issues that cannot be resolved with this guide, do not hesitate to contact us or breakdown.

Our Team at: +44 7471 082697

Breakdown Assistance at: +44 01603 16366.

Acknowledgements

We at EV Camper Company would like to extend our heartfelt thanks to everyone who has supported us on our journey to make sustainable travel a reality.

Our Customers

Thank you for choosing EV Camper Company for your adventures and for sharing your feedback, which helps us improve our services and offerings. Your enthusiasm for sustainable travel inspires us every day.

The University of Stirling Enterprise Program

A special thanks to The Hive for providing us with the resources and support needed to turn our vision into a reality. Your guidance and mentorship have been invaluable.

Evison Consulting

A heartfelt thank you to Louise Evison of Evison Consulting for always pushing us forward as a business, championing our successes, and healing our mistakes.

Our Partners

We are grateful to all our partners, including The Camping & Caravanning Club, for enhancing the experience of our customers through exclusive benefits and seamless integration with our services.

Our Team

To the dedicated team at EV Camper Company, your hard work, passion, and commitment to sustainability are the driving force behind our success. Thank you for your unwavering dedication.

Our Supporters

Finally, we want to acknowledge all our friends, family, and supporters who have believed in us and encouraged us along the way. Your support means the world to us.

Thank you all for being a part of our journey toward a greener future.

What to help?

We are always on the lookout for our next partner, champion, supporter, and everything in between. Start a conversation with us and let's keep making the world green together.

Reach out to us at enquiries@evcampercompany.co.uk or visit our website. Let's collaborate and drive forward the future of sustainable travel.



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